

For Immediate Release

Dear assignment editor of local desk,

**Adventist Hospitals accredited by Australian healthcare assessment body
Awarded three consecutive key recognition for hospitals**

(Hong Kong- 29th September, 2010) Hong Kong Adventist Hospital and Tsuen Wan Adventist Hospital were both recently accredited by Australian Council on Healthcare Standards (ACHS). We wish to share this joy with friends of the media at a media luncheon.

ACHS is an international accreditation organization, recognized by the International Society for Quality in Health Care Ltd. (ISQua). It was responsible for assessing hospitals using a total of 45 criteria with achievement levels of little, some, moderate, extensive and outstanding. The accreditation can only be gained if 14 or more of the criteria were given a rating of “moderate achievement” or above.

Dr. Frank Yeung, President and CEO of both Adventist Hospitals, said the recognition from an international organization is of tremendous encouragement. “This is more than just an assessment but a precious learning experience for us. We greatly appreciate the valuable suggestions that ACHS provided to the hospitals which has enabled us to improve various working practices.”

The two Adventist Hospitals received impressive results. Both were graded as having “extensive achievement” in a number of categories while the rest were rated as having “moderate achievement”.

At the luncheon, incidents of patients falling over were also discussed. Dr. Chung Tin-hei, a neurologist at Tsuen Wan Adventist Hospital, shared some of the latest figures on the topic, “Over a third of senior citizens in Hong Kong fall at least once a year. As the hospital environment can be less spacious than a home when fitted with all the medical equipment, it is thus important to prevent patients from falling in hospitals.”

To lower the risks of patients falling over, both Adventist Hospitals introduced new measures last year, including a fall risk management plan on patients. Special attention was given to patients evaluated as being of a “high risk”. Apart from deploying more staff

to attend the patient, notices were also posted around the patients' room and bed to serve as a reminder. Cases on falls dropped by around 70 percent after these measures were implemented.

In addition, the laboratories of both hospitals received recognition for their systems of blood storage and collection. Assurance from international organizations is testimony to their well-established systems. The UK Blood Foundation even praised the laboratories for storing supplies of rare blood type (O-) for athletes during the Beijing Olympics in 2008, the only laboratories to do so in Hong Kong.

Aside from securing accreditation from ACHS, both Adventist Hospitals received recognition from U.S.-based Joint Commission International (JCI) as well as the United Kingdom's Trent Accreditation Scheme (TREN). "We're just like a student, striving to do our best to reach various international standards. We have been able to better understand ourselves during the assessment process, lifted our standards and made improvements in target areas," Dr. Yeung added. The three accreditations received fully demonstrate the excellent services of both Adventist Hospitals.

Dr. Yeung also thanked frontline staff for performing their best in their respective roles, "The recognition from ACHS does not mean we will stop or slow down, in fact we will continue to do our best and provide safer and better quality services for our patients."

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